

## Serious Incidents (SI's) Including 'Never Events' – Annual Report 2013/14-2014/15

### Purpose

This report provides a summary of the numbers and types of Serious Incidents including 'Never Events' reported for 2013/2014 and 2014/2015, providing comparative data between 2 years.

### Never Events

The National Patient Safety Agency (NPSA) National Framework for Reporting and learning from Serious Incidents requiring investigation also determines that 'Never Events' constitute a Serious Incident.

The core list of 'Never Events' is as below:-

- Wrong site surgery
- Wrong implant/prosthesis
- Retained foreign object post-procedure
- Medication – Mis-selection of a strong potassium containing solution
- Wrong route administration of medication
- Overdose of insulin due to abbreviations or incorrect device
- Overdose of methotrexate for non-cancer treatment
- Mis-selection of high strength midazolam during conscious sedation
- Mental Health – Failure to install functional collapsible shower or curtain rails
- Falls from poorly restricted windows
- Chest or neck entrapment in bedrails
- Transfusion or transplantation of ABO-incompatible blood components or organs
- Misplaced naso or oro-gastric tubes
- Scalding of patients

### Overview

This report has been summarised and anonymised to protect the confidentiality of service users and staff. As can be seen below the SI's from the previous year 2013/14 to 2014/15 have reduced by 3. The 2 main high areas for Care Plus Group are the Grade 4 and Grade 3 pressure ulcers which are identified by the community staff. Various factors can contribute to the development of pressure ulcers. All Serious Incidents are reported on STEIS (Strategic Executive Information System) and a full investigation is undertaken within a set timeframe. All actions plans are monitored to ensure actions are completed. Both grade 3 and 4 Pressure Ulcers have reduced since 2013/2014. The organisation has not identified any other Serious Incident themes.

	Q1 13/14	Q2 13/14	Q3 13/14	Q4 13/14	Total 13/14	Q1 14/15	Q2 14/15	Q3 14/15	Q4 14/15	Total 14/15
Grade 4 Pressure Ulcer	5	2	1	2	10	2	1	4	2	9
Medication	6				6	1				1
Grade 3 Pressure Ulcer	3	2	2		7		2	2		4
Catheter					0		1			1
Failure to Act on Symptoms					0		1			1
Fall					0		1			1
Unexpected Death			1		1			2	1	3
Duplicate Flu Vac					0			3		3
Unsafe discharge	1				1					0
Missing Records		1			1					0
<b>Total</b>	<b>15</b>	<b>5</b>	<b>4</b>	<b>2</b>	<b>26</b>	<b>3</b>	<b>6</b>	<b>11</b>	<b>3</b>	<b>23</b>