

Serious Incidents (SI's) Including 'Never Events' – Annual Report 2015/16 and 2016/2017

Purpose

This report provides a summary of the numbers and types of Serious Incidents including 'Never Events' reported for 2015/2016 and 2016/2017, providing comparative data between 2 years.

Never Events

The National Patient Safety Agency (NPSA) National Framework for Reporting and learning from Serious Incidents requiring investigation also determines that 'Never Events' constitute a Serious Incident.

The core list of 'Never Events' is as below:-

- Wrong site surgery
- Wrong implant/prosthesis
- Retained foreign object post-procedure
- Medication – Mis-selection of a strong potassium containing solution
- Wrong route administration of medication
- Overdose of insulin due to abbreviations or incorrect device
- Overdose of methotrexate for non-cancer treatment
- Mis-selection of high strength midazolam during conscious sedation
- Mental Health – Failure to install functional collapsible shower or curtain rails
- Falls from poorly restricted windows
- Chest or neck entrapment in bedrails
- Transfusion or transplantation of ABO-incompatible blood components or organs
- Misplaced naso or oro-gastric tubes
- Scalding of patients

Overview

This report has been summarised and anonymised to protect the confidentiality of service users and staff. As can be seen below the SI's from the previous year 2015/16 to 2016/17 have increased by 8. The 2 main high areas for Care Plus Group are the Medication and Deep Tissue Injury. Various factors can contribute to the development of pressure ulcers. All Serious Incidents are reported on STEIS (Strategic Executive Information System) and a full investigation is undertaken within a set timeframe. All actions plans are monitored to ensure actions are completed. The organisation has not identified any other Serious Incident themes. Within 2014/2015 there were a total of 23 SI's. There has been an increase from the previous year with the rise mainly being within medication incidents with no appear themes within specific areas.

	Q1 15/16	Q2 15/16	Q3 15/16	Q4 15/16	Total 15/16	Q1 16/17	Q2 16/17	Q3 16/17	Q4 16/17	Total 16/17
Grade 4 Pressure Ulcer	1				1			1		1
Medication		1		1	2	1	2	1	1	5
Grade 3 Pressure Ulcer					0	1	2			3
Deep Tissue Injury	1				1	1	1	2		4
Allegation	1				1					0
Fracture					0			1		1
Fall				1	1			1		1
Unsafe admission		1			1					0
Ungradable pressure dam		1	1		2				1	1
Unexpected death					0				1	1
Total	3	3	1	2	9	3	5	6	3	17