

# Intermediate Care at Home



Intermediate Care at Home including the Crisis Support Service are based every day at The Val Waterhouse Centre:

- 7.00Am to 6.00pm Monday - Friday
- 7.00Am to 3.00pm weekends and bank holidays



Telephone:  
01472 256221

At all other times, if urgent, you can Contact the Single Point of Access Telephone number 01472 256 256 which is open all the time

## Easy Read

This leaflet tells you about The Intermediate Care at Home service in An easy to understand way.



This leaflet is available on request in other formats and languages, please contact the quality team on 01472 266966





Intermediate Care at Home is a short term service for adults focusing on promoting independence.



There are 3 parts of the service:

- **Crisis Support**  
- Help in emergency times
- **Intermediate Care at Home** -  
Getting back to normal life after illness or crisis
- **Peri Team**  
- Support in Crisis



It is a service that can be used for short periods of time for adults needing more independence.



The service is provided in peoples' own homes. It helps to:



- Improve mobility
- Improve living skills
- Help you get back to normal life after illness or crisis



Our staff will help you to improve your independence.



The service is open from 7am until 11pm every day.

To access the service you will need to contact the Single Point of Access on 01472 256256. An assessment will be carried out first.